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December 28, 2012

Mr. Norm Westbury & Friends O.S.S.T.F. District 35 Brock University 500 Glenridge Ave. St. Catharines ON L2S 3A1

Dear Mr. Westbury & Friends,

2012 was an unusual year for many and Community Care was amongst those who found it challenging. The 22% increased demand on our services was not balanced by a 30% decrease in funding which resulted in a 20% reduction in our workforce. Once again it was the community at large who responded to our need and reached further to ensure we were able to carry out our important work in the community.

Thank you for your generous donation of 56 pounds of food, clothing, books & toys which gave us the ability to ensure "Christmas Magic" for 3200 registered individuals and families. During December, we also maintained our regular services of food security, utility assistance, access to shelter supports, trusteeship services, and distributed warm clothing to well over 2000 households. It was a busy place! Thank you for giving us the resources to do so.

As we move into 2013 we are cautiously optimistic that we will be in a position to make a difference in the lives of those who need it most. We cannot do it alone and recognize and acknowledge your investment in the agency at this critical time. Many, many thanks.

May love, laughter, happiness and prosperity be yours in 2013.

~ It's easier to take than to give. It's nobler to give than to take. The thrill of taking lasts a day....the thrill of giving lasts a lifetime.~ Joan Marques

Most sincerely, Betty-Upu Souter